

Privacy Policy

About our Privacy Notice

Magna Carta Travel agency takes your privacy seriously and we are committed to protecting your personal information. Our Privacy Notice explains how we collect, use and share personal information in the course of our business activities.

Personal information we collect and use if you make a booking with us

When you book a flight, holiday, cruise or make other travel related bookings with us, we will collect, process and use personal information so that we can deal with all aspects of your booking.

The types of personal information we collect when you make a booking with us includes your:

- Full name as per your passport, for all passengers travelling
- Date of Birth
- Home address and contact telephone numbers
- Email address
- Passport number, issue dates, place of birth

Personal information we collect and use when you are making a payment

We collect different personal information depending on your payment method (such as credit card, bank transfer, cash). For example, for credit card payments we may collect Name on card, card number, expiry date and scc number, type of card.

Sharing your personal information with others

We share your personal information in the manner and for the purposes described below:

- with third parties who deliver products and services to us.
- bank and payment providers to authorise and complete payments;
- with governments, government organisations and agencies, border control agencies, regulators, law enforcement and others as permitted or required by law, in relation to legal requirements as apply from time to time when travelling to or from a particular country, and to generally comply with all applicable laws, regulations and rules, and requests of law enforcement
- with third parties whose products or services you are purchasing via us or otherwise such as airlines, tourism agencies, hotel, transfer and car hire companies, tour and excursion providers or tour operator can resolve it with you

Storage of your personal information

We keep your personal information for as long as is reasonably necessary for the purposes for which it was collected. For example, to manage bookings and provide you with any relevant products or services, as explained in this Privacy Notice. In specific circumstances we may store your personal information for longer periods of time in accordance with legal, regulatory, or accounting requirements, or that we have an accurate record of your dealings with us in the event of any complaints or challenges, or simply for your future bookings with us.

You do not have to provide your personal information to us, but if you do not provide certain information we will only be able to provide limited products and services to you. For example, where you refuse to provide mandatory travel information, we will not be able to arrange travel for you.